

### **Terms & Conditions for Toybox Experience Passport**

1. Toybox Experience Passports sold are strictly non-refundable.
2. Toybox Experience Passport is a Singapore Zoo and River Wonders dual park activity that excludes park admission tickets, which must be purchased separately [here](#).
3. Toybox Experience Passport excludes Toybox Retail Merchandise and F&B items.
4. Toybox Experience Passport is a 1-day passport and is valid only on the date of visit.
5. Guests are required to redeem the Toybox Experience Passport onsite (between 10am – 4pm) to begin the gameplay.
6. Guests must complete 4 out of 6 activities at each park on date of visit to receive the respective park's collectible magnet .
7. All collectible magnets must be redeemed on the date of visit, between 10am to 5.30pm.
8. Collectible magnet designs will be given as indicated in the activity booklet, and requests for a different design will not be entertained.
9. Redemption of collectible magnets are on a first-come, first-served basis, and the event organiser reserves the right to replace the collectible magnets with another item of similar value.
10. Additional tries for each activity station are subject to on-site availability.
11. Late arrival to your booked timeslot for park admission may result in non-admittance. Admission at a later timing may be allowed, subject to availability.
12. Toybox Experience is a rain or shine event. No refund will be provided in the event of wet weather.
13. The Event Organiser retains full discretion to grant or deny guests from participating in the activities-
14. The Event Organiser is not responsible for any loss, damage, or personal injury sustained by guests.
15. The Management of Wildlife Reserves Singapore the right to amend the terms and conditions without prior notice.