



Terms and Conditions

The King's Fiesta 2019: 2-to-go at 50% for local residents & Filipino citizens

This ticket, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

- Valid for single-park same day admission into Jurong Bird Park only, from 16 - 29 Dec 2019 (both dates inclusive).
- Purchases made on-site are valid for same day admission only.
- Tickets must be bought in a pair.
- Ticket can be any combination of nationality (i.e Singaporean with Singaporean, Singaporean with Filipino, Filipino with Filipino)
- Ticket can be any combination of adult or child ticket (i.e 2 adult tickets, 1 adult & 1 child ticket, 2 child tickets)
- Valid for Singaporeans, PRs, FIN holders ("Local Resident") and Filipino citizens only.
- Promotion is valid for Adult and Child:
 - Child is defined as a local resident aged 3 to 12 years old.
 - Senior Citizens' admission price does not apply as a full paying Adult
- Promotion is not valid with other discounts or promotions.
- Applicable for on-site and online purchases.
- Promotion is not valid for tour groups, travel agents, school groups, ParkHopper and Rainforest Lumina Park Combo ticket purchases.
- Tickets are available at:
 - Wildlife Reserves Singapore Group (inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited), online ticketing site (store.wrs.com.sg)
 - Jurong Bird Park Ticketing Counters; for on-site ticket purchase(s), proof of identity must be provided at the ticketing counters to enjoy the promotion.
 - Singapore Zoo Ticketing Counters; for on-site ticket purchase(s), proof of identity must be provided at the ticketing counters to enjoy the promotion.

- For Adult & Child single park admission tickets,
 - Jurong Bird Park admission tickets exclude tram rides which are payable separately based on prevailing tram ride rates.
- For your security and protection, please note that online purchases must be made using credit cards with the One-Time Password (OTP) feature.
- For online ticket purchase(s), Wildlife Reserves Singapore (WRS) Group reserves the right to verify the proof of identity at point of entry.
- Unauthorized duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced or expired tickets.
- Admission tickets purchased are not refundable or exchangeable for cash or kind.
- Adult admission tickets purchased under this promotion are eligible for conversion to a Family or Individual Friends of Wildlife or Friends of Bird Park membership. Terms and conditions of ticket conversion to membership apply.
- Park admission is at ticket holder's own risk. WRS Group will not be responsible for any loss, damage or injury sustained by the ticket holder while in the park. Any assistance provided by WRS Group shall not be construed as admission of liability.
- WRS Group may take photographs/recordings of any park visitor, and use any photographs, recordings or any other media records (including those displaying the image of the visitor), for any legitimate purpose, including WRS Group's commercial advertising, promotion and/or marketing, without prior approval or compensation.
- In the event of dispute, WRS Group electronic records shall prevail.
- The Management of WRS Group reserves the right to amend the terms and conditions without prior notice.