

Terms and Conditions

All products made on mandai.com/ticketing will be awarded yuu Points except for:

- Non-Singapore Resident Admission Tickets
- Animal Feeding
- New sign up of Friends of Wildlife membership (All categories)
- New sign up of Friends of Wildlife Plus membership (Concessionary categories – Senior/Child/Caretaker)
- Renewal of Friends of Wildlife and Friends of Wildlife Plus membership (All categories)
- Unique dining experiences - Evening in the Wild, Breakfast in the Wild, Panda-mania tour
- Signature tours – Zookeeper for a Day, Reptopia, Manatee Mania, Bird's Eye Tour
- Third-party partner promotions
- Admission promotion bundles unless stated otherwise
- In-park purchases (Retail / F&B including KFC, Pizza Hut, Mart, Starbucks / Digiphoto)
- Transactions or bookings made through email or offline

Alternatively, please contact yuu on the Live Chat channel on yuu.sg for yuu Membership or Points related queries.