



SZ EOY Zootopia Campaign 2025 Promotion:

Disney Zootopia Adventure Bundle

\$75 1A1C Admission Bundle to Singapore Zoo with Mandai-exclusive Zootopia 2 Plush Keychain (TFIT)

Terms and Conditions

Any admission bundle/tickets purchased under the Singapore Zoo EOY Campaign 2025 Promotion ("Ticket(s)"), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the "**Mandai Wildlife Group**" or "**MWG**"), is subject to the following terms and conditions:

- Promotion is applicable for online purchases from **23 Oct 2025 to 4 Jan 2026** only (both dates inclusive).
- Valid for single-park, same-day admission into Singapore Zoo only, from **8 Nov 2025 to 4 Jan 2026** (both dates inclusive).
- Any request to change the date of admission into the Parks will not be entertained.
- Promotion is applicable for online purchases made via MWG's online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- Promotion is valid for each full-paying adult and child. The price table is as follows:

Product	Usual Price	Bundle Pricing
[TFIT] Bundle includes: 1. 1 Adult Ticket 2. 1 Child Ticket 3. Mandai-exclusive Zootopia 2 Plush Keychain	S\$102.00 (U.P.)	S\$75.00

- Each bundle is entitled to one (1) Disney Plush Keychain, redeemable at The Mandai Shop retail counters at Singapore Zoo upon presentation of the ticket, during operating hours: 9:00am–7:00pm (Mon–Fri) and 8:30am–7:00pm (Sat, Sun & PH).
- Designs for the Mandai-exclusive Zootopia 2 plush keychain will be released on a bi-weekly basis. Availability of each design is limited and offered on a first-come, first-served basis, while stocks last. Once redeemed, items are non-exchangeable including at other retail stores carrying the same design.
- MWG reserves the right to modify or substitute the design of the Mandai-exclusive Zootopia 2 plush keychain at its sole discretion and without prior notice.
- This promotion is only applicable to Adult and Child Tickets and is not applicable to Senior Citizen Tickets. For clarity, a Child is defined as an individual aged three (3) to twelve (12) years old.

- Unauthorised duplication or sale of tickets is prohibited.
- The Ticket(s) will be considered void if it has been altered or duplicated.
- The Tickets are non-transferable, non-refundable and not for resale.
- Any claim for lost, torn, defaced, or expired Tickets will not be entertained.
- For Adult & Child single park admission tickets,
 - Singapore Zoo admission tickets include complimentary tram rides.
- This promotion is not valid for tour groups, travel agents, school groups, and Destination pass ticket purchases.
- MWG reserves the right to verify the Ticket holder's proof of identity upon purchase of the Tickets and/or at the point of entry into the Parks, in accordance with MWG's Data Protection Policy (<https://www.mandai.com/en/saving-wildlife/our-policies/data-protection.html>).
- Admission into the Parks is at the Ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the Ticket holder while in the Parks. Any assistance provided by MWG shall not be construed as admission of liability.
- By entering the Parks, the Ticket holders acknowledge that they may be and are deemed to have given their consent to be photographed, filmed, videoed, or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic, and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>). In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.