



BP Easter Campaign – Kids Enter Free Promo

Terms and Conditions

Any bundle purchase of admission tickets to the Bird Paradise (the “Park”) at a discounted rate under this Promotion (“Ticket(s)”), as issued by Mandai Wildlife Group Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “Mandai Wildlife Group” or “MWG”), is subject to the following terms and conditions:

- Promotion is valid for each full paying adult (\$49.00) whereby 1 Child admission ticket will be free. Child is defined as a local resident aged 3 to 12 years old.
- Promotion is inclusive of \$10 worth of selected Bird Paradise Retail and F&B vouchers. Refer to ‘Vouchers Terms and Conditions’ table below.
- Valid for same-day admission into Bird Paradise only, from **14 March to 12 April 2026** (both dates inclusive), with blackout dates on 20 – 22 Mar and 3 – 5 Apr.
- Kids Enter Free Promo is valid for existing WildPass Holders and new WildPass Sign-ups only.
- Not applicable with other WildPass admission discounts.
- Not applicable for Senior tickets.
- Valid for Singaporeans, PRs, employment pass holders, dependent pass, and long-term visit pass holders.
- Promotion is applicable for online purchases made via MWG’s online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- Limited to purchases of up to 10 pairs per online transaction.
- Flexible Pricing will not be accorded.
- Unauthorised duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced, or expired tickets.
- Promotion is not valid with other discounts or promotions.

- Promotion is not valid for tour groups, travel agents, school groups, and Destination Pass ticket purchases.
- Tickets are available for purchase at MWG’s online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- For online ticket purchase(s), MWG reserves the right to verify the ticket holder’s proof of identity at point of entry.
- Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by MWG shall not be construed as admission of liability.
- Online payment must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB, or UOB.
- Admission tickets purchased as a part of this promotion may be eligible for membership conversion to a Family, Individual, or Concessionary Friends of Rainforest Wild ASIA, Friends of Mandai Starter, Friends of Mandai Premium or Friends of Mandai Ultimate membership. Terms and conditions apply.

CONVERSION TO MEMBERSHIP	
<u>BP Admission Tickets</u>	
BP admission tickets may be converted to FORF, FOM Starter, FOM Premium, FOM Ultimate (Individual, Family, or Concessionary) Membership. Please see below scenarios for clarity:	
Admission Tickets	Possible Membership Conversion
Adult Admission to BP	<ul style="list-style-type: none"> • Individual Adult/ Senior/ Caretaker FOM Starter / FOM Premium / FORF membership • Any combination of FOM Starter / FOM Premium / FORF Family membership (2A1C/T – 2A5C/T). <p>Note: For an Eligible Membership for the family package of 2 adults and 5 children, conversions, a maximum of 2 adult and 5 child tickets may be used.</p> <ul style="list-style-type: none"> • For an upgrade to an Eligible Membership for an individual adult, only one (1) Admission Ticket for an adult may be used – an Admission Ticket for a

	<p>child is not eligible, and two (2) adult Admission Tickets cannot be used together.</p> <ul style="list-style-type: none"> • For membership, a child's age is defined as 3 to 12 years old, and a teen's age is defined as 13 to 17 years old.
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Key things to note:

- Admission Tickets that are purchased through the MWG Website are eligible for an upgrade to any of our memberships found here: <https://www.mandai.com/en/memberships.html> ("**Eligible Memberships**"), subject to the following terms and conditions:
 - A copy of the Admission Tickets must be presented onsite at one of our Guest & Member Services Centres located at Bird Paradise and Singapore Zoo.
 - Upgrades must be applied for and processed on the same day as the visit date stipulated on the Admission Ticket.
 - Tickets purchased through third party channels, complimentary tickets, corporate tickets and selected promotional tickets are not eligible for an upgrade to an Eligible Membership.
 - The type of Admission Tickets used for a membership upgrade must correspond to the respective membership type that is being purchased, and the number of Admission Tickets combined must not exceed the number of individuals in the selected membership type. For example:
 - An adult Admission Ticket may only be used to upgrade to an Eligible Membership that is for, or includes, an adult or teenager.
 - For an Eligible Membership for the family package of 2 adults and 5 children, conversions, a maximum of 2 adult and 5 child tickets may be used.
 - For an upgrade to an Eligible Membership for an individual adult, only one (1) Admission Ticket for an adult may be used – an Admission Ticket for a child is not eligible, and two (2) adult Admission Tickets cannot be used together.
 - The membership fees payable to upgrade an Admission Ticket to an Eligible Membership is the difference between the value of the Eligible Membership that is being applied for and the combined value of the Admission Tickets used for the upgrade, provided that the combined Admission Ticket value does not exceed the applicable membership fees. If the combined Admission Ticket value exceeds the value of the Eligible Membership, the number of Admission Tickets being combined must be reduced.
 - Activity Tickets are not eligible for upgrade to a Membership. Please refer to [Membership Help Centre](#) for more information.

VOUCHER TYPES	TERMS AND CONDITIONS
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BP \$2 F&B Comp Voucher	<p>How to use this e-voucher:</p> <ol style="list-style-type: none"> 1. Present this voucher upon payment 2. Voucher is not stackable and not valid with other discounts and promotions. <p>Terms & Conditions:</p> <p>This voucher issued by MWG is subject to the following terms:</p> <ul style="list-style-type: none"> * Valid on stated visit date only. * Redeemable only at Bird Bakery, Penguin Cove Restaurant, Penguin Cove Cafe, Crimson, Egg Splash Cafe, Tram Kiosk and Food Central only. * Void if altered, tampered or defaced. * Non-transferable, not for resale and not exchangeable for cash. * Non-refundable, any unutilized amount shall be forfeited. * Voucher is not stackable and not valid with other discounts and promotions. * Voucher cannot be used for QR application ordering. * Our electronic records shall prevail in the event of dispute. * MWG reserves the rights to amend the terms and conditions without prior notice. * The operator and its affiliates shall not be responsible for any loss (including loss of property), damage or injury sustained while in our parks.
BP \$5 F&B Comp Voucher	<p>How to use this e-voucher:</p> <ol style="list-style-type: none"> 1. Minimum spend of \$20 is required to use this voucher

	<p>2. Present this voucher upon payment</p> <p>3. Voucher is not stackable and not valid with other discounts and promotions.</p> <p>Terms & Conditions:</p> <p>This voucher issued by MWG is subject to the following terms:</p> <ul style="list-style-type: none"> * Valid on stated visit date only. * Redeemable only at Bird Bakery, Penguin Cove Restaurant, Penguin Cove Cafe, Crimson, Egg Splash Cafe, Tram Kiosk and Food Central only. * Minimum spend of \$20 is required to use this voucher * Void if altered, tampered or defaced. * Non-transferable, not for resale and not exchangeable for cash. * Non-refundable, any unutilized amount shall be forfeited. * Voucher is not stackable and not valid with other discounts and promotions. * Voucher cannot be used for QR application ordering. * Our electronic records shall prevail in the event of dispute. * MWG reserves the rights to amend the terms and conditions without prior notice. * The operator and its affiliates shall not be responsible for any loss (including loss of property), damage or injury sustained while in our parks.
BP \$3 Retail Comp Voucher	How to use this e-voucher:

1. Minimum spend of \$10 is required to use this voucher
2. Present this voucher upon payment
3. Voucher can be used in conjunction with other discounts and promotions

Terms & Conditions:

This voucher issued by MWG is subject to the following terms:

- * Valid on stated visit date only.
- * Voucher is applicable on retail merchandise at Bird Paradise Retail, Penguin Cove Cafe and Shop, Egg Splash Cafe and Shop only.
- * Minimum spend of \$10 is required to use this voucher
- * Voucher is not applicable for photography merchandise, art, digital and other related services
- * Void if altered, tampered or defaced.
- * Non-transferable, not for resale and not exchangeable for cash.
- * Non-refundable, any unutilized amount shall be forfeited.
- * Voucher can be used in conjunction with other discounts and promotions.
- * Our electronic records shall prevail in the event of dispute.
- * MWG reserves the rights to amend the terms and conditions without prior notice.
- * The operator and its affiliates shall not be responsible for any loss (including loss of property), damage or injury sustained while in our parks.

- Admission tickets are non-refundable under any circumstances.
- MWG may take photographs / recordings of any park visitor, and use any photographs, recordings, or any other media records (including those displaying the image of the visitor), for any legitimate purpose, including MWG's commercial advertising, promotion and / or marketing, without prior approval or compensation.
- In the event of dispute, MWG's electronic records shall prevail.
- The Management of MWG reserves the right to amend the terms and conditions without prior notice.