



Tourist Online Exclusive

Tourist Offer — Free animal plush keyring and retail voucher (total worth up to SGD 20) when you buy a 4 or 5 Parks Destination Pass

Terms and Conditions

Any purchased (“**Ticket(s)**”), as issued by Singapore Zoological Gardens and/or Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “**Mandai Wildlife Group**” or “**MWG**”), is subject to the following terms and conditions:

- The admission bundle “4 Parks Destination Pass” or “5 Parks Destination Pass” ticket only applicable for Adult and Child Tickets purchased on MWG’s online ticketing site. (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>) between **4 July to 31 October 2025, 6pm** (both dates inclusive).
- 4 Parks Destination Pass admits a guest entry to Night Safari, Singapore Zoo, Bird Paradise and Rainforest Wild ASIA.
- 5 Parks Destination Pass admits a guest entry to Night Safari, Singapore Zoo, Bird Paradise, Rainforest Wild ASIA and River Wonders.
- Merchandise can only be redeemed and collected on the scheduled visit date and at the designated collection venue stated in your appointment. Redemption is strictly not allowed on any other dates or at alternative locations. Each Destination Pass (Adult/Child) is entitled to redeem one (1) Mandai animal plush keyring at selected retail outlets within the wildlife parks. Designs are available while stocks last and are subject to availability.
- Guests are required to present a valid voucher during the merchandise collection. Failure to provide the valid voucher may result in the forfeiture of the redemption rights.
- The merchandise will be allocated to customers in a random manner by MWG. Customers will not have the ability to choose or request specific merchandise items, allocation will be solely at the discretion of MWG.
- Once the merchandise is collected, customers are solely responsible for its safekeeping, maintenance, and any potential loss or damage.

- Each Destination Adult pass is entitled to a retail voucher worth SGD 5, valid for one-time use on retail merchandise only at all retail outlets within Singapore Zoo, River Wonders, Night Safari, Bird Paradise, and Rainforest Wild ASIA.
- Voucher is not exchangeable for cash.
- Voucher is not applicable for photography merchandise, art, digital, and other related services.
- Voucher can only be redeemed on the date of visit.
- Voucher must be presented upon payment.
- Voucher can be used in conjunction with other promotions and discounts.
- For ticket with Night Safari, guests are required to select specific visit date and time.
- Each pass is valid for five (5) days from chosen date of your first visit and one-time access to each park.
- Tram service is included in ticket for the selected parks – Singapore Zoo, Bird Paradise and Night Safari.
- Singapore Zoo excludes Carousel rides and Houbii Rope Play; tickets are sold separately.
- River Wonders excludes Amazon River Quest boat ride; tickets are sold separately.
- All prices are in Singapore dollars and inclusive of 9% GST. Prices are subject to change without prior notice. Terms and Conditions apply.
- This promotion is only applicable non-residents of Singapore.
- The Tickets will be considered void if they have been altered or duplicated.
- The Tickets are non-transferable, non-refundable and not for resale.
- Any claim for lost, torn, defaced or expired Tickets will not be entertained.
- This promotion is not valid for tour groups, travel agents, school groups.
- MWG reserves the right to verify the Ticket holder's proof of identity upon purchase of the Tickets and/or at the point of entry into the Parks, in accordance with MWG's Data Protection Policy (<https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>). Admission into the Parks is at the Ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the Ticket holder while in the Parks. Any assistance provided by MWG shall not be construed as admission of liability.
- The Tickets are non-refundable under any circumstances.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.

- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.