



yuu member exclusive - 50% off Weekday Admission
(Singapore Zoo Admission Tickets)

Terms and Conditions

Any purchased (“Ticket(s)”), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “**Mandai Wildlife Group**” or “**MWG**”), is subject to the following terms and conditions:

- The admission promotion “yuu member exclusive - 50% off Weekday Admission” for Adults and Child is only applicable for Tickets purchased on MWG’s online ticketing site (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>) between **22 February 2024 and 28 March 2024** (both dates inclusive).
- The Tickets are valid for one (1) entry into the Singapore Zoo (as determined on the Tickets) (hereinafter referred to as the “**Park**”) between **1 March 2024 and 28 March 2024** (both dates inclusive) excluding with blackout dates on weekends (2,3,23,24 March 2024) and March school holiday period (9 – 17 March 2024) on the said Tickets. Any request to change the date of admission into the Parks will not be entertained.
- yuu member exclusive promotion is valid for yuu members who are existing WildPass Holders and new WildPass Sign-ups only.
- The Tickets are valid for use by all Singaporeans, Permanent Residents, Employment Pass holders, Dependent’s Pass holders, and Long-Term Visit Pass holders.
- This promotion is only applicable for Adult and Child Tickets and are not applicable for the purchase of Senior Citizen Tickets. For clarity, a Child is defined as an individual aged three (3) to twelve (12) years old.
- The Tickets will be considered void if it has been altered or duplicated.
- The Tickets are non-transferable, non-refundable and not for resale.
- Any claim for lost, torn, defaced or expired Tickets will not be entertained.
- The Tickets to the Singapore Zoo includes complimentary tram service.
- Tickets purchased under this promotion are eligible for membership conversion to either the Friends of Wildlife (Individual (Adult) / Family) membership or Friends of Wildlife Plus (Individual (Adult) / Family) membership. Membership terms and conditions apply.
- This promotion is not valid for tour groups, travel agents, school groups, and ParkHopper ticket purchases.
- MWG reserves the right to verify the Ticket holder’s proof of identity upon purchase of the Tickets and/or at the point of entry into the Parks, in accordance with MWG’s Data Protection Policy (<https://www.mandai.com/en/saving-wildlife/our-policies/data-protection.html>). Admission into the Parks is at the Ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the

Ticket holder while in the Parks. Any assistance provided by MWG shall not be construed as admission of liability.

- Online payment for the Tickets must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB or UOB.
- The Tickets are non-refundable under any circumstances.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.