



Opening Special – \$10 off Rainforest Wild ASIA Admission

Terms and Conditions

Any purchase of admission tickets to the Rainforest Wild ASIA (the “Park”) at a discounted rate under this Promotion (“Ticket(s)”), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “Mandai Wildlife Group” or “MWG”), is subject to the following terms and conditions:

- Promotion is valid for purchase from **12 February to 7 May 2025** (both dates inclusive).
- Valid for same-day admission into Rainforest Wild ASIA only, from **12 March to 7 May 2025** (both dates inclusive).
- Promotion is valid for existing WildPass Holders and new WildPass Sign-ups only.
- Not applicable with other WildPass admission discounts.
- Promotion is applicable for Adult and Child tickets only. Not applicable for Senior tickets.
 - Child is defined as a local resident aged 3 to 12 years old.
- Valid for Singaporeans, PRs, employment pass holders, dependent pass, and long-term visit pass holders.
- Promotion is applicable for online purchases made via MWG’s online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- Limited to purchases of up to 10 tickets per online transaction.
- Flexible Pricing will not be accorded.
- Unauthorised duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced, or expired tickets.
- Promotion is not valid with other discounts or promotions, including yuu points.
- Promotion is not valid for tour groups, travel agents, school groups, and ParkHopper ticket purchases.

- Tickets are available for purchase at MWG's online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- For online ticket purchase(s), MWG reserves the right to verify the ticket holder's proof of identity at point of entry.
- Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by MWG shall not be construed as admission of liability.
- Online payment must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB, or UOB.
- Admission tickets purchased as a part of this promotion may be eligible for membership conversion to a Family, Individual, or Concessionary Friends of Rainforest Wild ASIA, Friends of Mandai or Friends of Mandai Plus membership. [Terms and conditions apply.](#)

CONVERSION TO MEMBERSHIP	
<u>RFW ASIA Admission Tickets</u>	
RFW ASIA admission tickets may be converted to FORW FORF, FOM or FOM Plus Individual, Family, or Concessionary Membership.	
Please see below scenarios for clarity:	
Admission Tickets	Possible Membership Conversion
Adult Admission to RFW ASIA	<ul style="list-style-type: none"> • Individual Adult / Senior / Caretaker FOM membership • Individual Adult / Senior / Caretaker FOM Plus membership • Any combination of FOM / FOM Plus Family membership (2A1C - 2A5C) • Individual Adult / Senior / Caretaker FORF membership • Any combination of FORF Family membership (2A1C - 2A5C) <p>Note:</p> <ul style="list-style-type: none"> • Only up to 7 Adult admission tickets can be converted to Family membership.

	<ul style="list-style-type: none"> For FOM/FOMPlus/FORF membership, a child's age is defined as 3 to 12 years old, and a teen's age is defined as 13 to 17 years old.
Child Admission to RFW ASIA	<ul style="list-style-type: none"> Individual Child Teen FOM / FOM Plus membership Any combination of FOM / FOM Plus Family membership (2A1C - 2A5C) Individual Child Teen FORF membership Any combination of FORF Family membership (2A1C - 2A5C) <p>Note:</p> <ul style="list-style-type: none"> Only up to 5 Child admission tickets can be converted to Family membership. For FOM/FOMPlus/FORF membership, a child's age is defined as 3 to 12 years old, and a teen's age is defined as 13 to 17 years old.

Key things to note:

- The procedure for converting ticket(s) to a membership should still follow the Finance guidelines.
- Membership conversion is based on single-park and seasonal discounted admission tickets, excluding ParkHopper Plus and 2-Park admission tickets.
- Tickets purchased using Travel agent tickets, complimentary tickets and all promotional tickets that are not purchased directly from Mandai Wildlife Group (MWG) are not eligible for conversion to membership.
- Tickets purchased for admission to different parks on the same day cannot be stacked.
- Ticket conversion must be processed on the same day of admission into the respective parks.

- The Tickets are non-refundable under any circumstances.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised

representatives, for marketing and publicity purposes in print, electronic and social media.

- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.