



Opening Special — 1-for-1 Wild Cavern Adventure Buddy Bundle

Terms and Conditions

Any bundle purchase of admission tickets to the Rainforest Wild ASIA (the “**Park**”) at a discounted rate under this Promotion (“**Ticket(s)**”), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “**Mandai Wildlife Group**” or “**MWG**”), is subject to the following terms and conditions:

- The Tickets are valid for same-day admission into Rainforest Wild ASIA only.
- Promotion bundle includes:
 - 2 tickets to Rainforest Wild ASIA
 - 2 tickets to Wild Cavern Adventure
 - 2 digital photo vouchers for Wild Cavern Adventure
- Participants of Wild Cavern Adventure must ensure they satisfy all adventure criteria that can be found in [Annex A](#).
- Promotion is valid for existing WildPass Holders and new WildPass Sign-ups only.
- Not applicable with other WildPass discounts.
- Valid for Singaporeans, PRs, employment pass holders, dependent pass, and long-term visit pass holders.
- Promotion is applicable for online purchases made via MWG’s online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- Limited to purchases of up to 10 pairs per online transaction.
- Flexible Pricing will not be accorded.
- Unauthorised duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced, or expired tickets.
- Promotion is not valid with other discounts or promotions.
- Promotion is not valid for tour groups, travel agents, school groups, and Destination Pass ticket purchases.
- For online ticket purchase(s), MWG reserves the right to verify the ticket holder’s proof of identity at point of entry.

- Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by MWG shall not be construed as admission of liability.
- Online payment must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB, or UOB.
- Admission tickets purchased as a part of this promotion may be eligible for membership conversion to a Family, Individual, or Concessionary Friends of Rainforest Wild ASIA, Friends of Mandai or Friends of Mandai Plus membership. [Terms and conditions apply.](#)

CONVERSION TO MEMBERSHIP

Admission Tickets from '1-for-1 Wild Cavern Adventure Buddy Bundle'

The Rainforest Wild ASIA admission tickets from the '1-for-1 Wild Cavern Adventure Buddy Bundle' promotion, excluding the Wild Cavern Adventure tickets & digital photo vouchers, can be converted to Friends of Rainforest Wild ASIA (FORF) Friends of Mandai (FOM) or Friends of Mandai Plus (FOM Plus) Individual, Family and Concessionary Membership only.

- Only ONE admission ticket from the bundle can be converted to ONE Individual (Adult/Senior/Caretaker/Child) FORF/FOM/FOM Plus membership.
- A maximum of 2 Adult tickets and up to 5 Children tickets from multiple '1-for-1 Wild Cavern Adventure Buddy Bundle' can be converted to Family FORF/FOM/FOM Plus membership and must be performed in a single transaction on the same day of visit to the park.

Please see below scenarios for clarity:

Admission Tickets	Possible Membership Conversion
1-for-1 Wild Cavern Adventure Buddy Bundle (Adult/Senior)	• Individual Adult / Senior / Caretaker FOM membership • Individual Adult / Senior / Caretaker FOM Plus membership • Any combination of FOM / FOM Plus Family membership (2A1C - 2A5C) • Individual Adult / Senior / Caretaker FORF membership

	- Any combination of FORF Family membership (2A1C - 2A5C) Note: - Only up to 7 Adult admission tickets from multiple bundles can be converted to Family membership. - For FOM/FOMPlus/FORF membership, a child's age is defined as 3 to 12 years old, and a teen's age is defined as 13 to 17 years old.
1-for-1 Wild Cavern Adventure Buddy Bundle (Child)	- Individual Child Teen FOM / FOM Plus membership - Any combination of FOM / FOM Plus Family membership (2A1C - 2A5C) - Individual Child Teen FORF membership - Any combination of FORF Family membership (2A1C - 2A5C) Note: - Only up to 5 Child admission tickets from multiple bundles can be converted to Family membership. - For FOM/FOMPlus/FORF membership, a child's age is defined as 3 to 12 years old, and a teen's age is defined as 13 to 17 years old.

Key things to note:

- The procedure for converting ticket(s) to a membership should still follow the Finance guidelines.
- Membership conversion is based on single-park and seasonal discounted admission tickets, excluding ParkHopper Plus and 2-Park admission tickets.
- Tickets purchased using Travel agent tickets, complimentary tickets and all promotional tickets that are not purchased directly from Mandai Wildlife Group (MWG) are not eligible for conversion to membership.
- Tickets purchased for admission to different parks on the same day cannot be stacked.
- Ticket conversion must be processed on the same day of admission into the respective parks.

- The Tickets are non-refundable under any circumstances.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.

Annex A

To participate in the Wild Cavern Adventure, you must satisfy all the following criteria:

- Minimum height: 1.35m Maximum height: 2.1m
- Minimum weight: 20kg Maximum weight: 120kg
- Able to pass through a 45cm wide passage
- Able to climb and descend ladders and walk on uneven terrain without any assistance
- Able to fit securely into the harness and helmet provided
- Not under the influence of any drugs / alcohol

For your own safety, you must not participate in the Wild Cavern Adventure if you have/are:

- pregnant
- heart conditions
- high or low blood pressure
- history of neck, back, knee or ankle injuries or any other physical limitations.
- frail or brittle-boned
- recovering from surgery or still in a cast or brace for support
- susceptible to panic or anxiety attacks
- pre-existing health or medical conditions

Conditions for a safe adventure experience:

- Sports attire and sports shoes are required
- Bring a water bottle
- Mobile phones must be properly secured
- No slippers, sandals or loose-fitting footwear
- No loose or dangling items and jewelry
- No sharp objects, selfie sticks or tripods

All other terms and conditions here: www.mandai.com/en/park-terms.html.

You must be in good health and free from any health or medical conditions, injuries or physical impairments. Guests should seek medical advice if uncertain.

Mandai Wildlife Group reserves the right at its sole discretion to stop your participation in the activity at any time.