



Kids Bounce Free

Complimentary AIA Vitality Bounce with every Local Child Admission Ticket

Terms and Conditions

Any purchase of admission tickets to the Rainforest Wild ASIA (the “**Park**”) at a discounted rate under this Promotion (“**Ticket(s)**”), as issued by Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the “**Mandai Wildlife Group**” or “**MWG**”), is subject to the following terms and conditions:

- Promotion is valid for purchase from **8 September to 30 September 2025** (both dates inclusive).
- Valid for same-day admission into Rainforest Wild ASIA only, from **8 September to 30 September 2025** (both dates inclusive).
- Each promotion bundle includes admission for one local Child to:
 - Rainforest Wild ASIA
 - AIA Vitality Bounce (complimentary)
- Participants for AIA Vitality Bounce must adhere to the adventure requirements:
 - Minimum height: 0.9m
 - Children below 1.35m must be accompanied by a paying adult. Adult to child supervision ratio of 1:2 applies.
 - Maximum weight: 120kg
 - Sports attire and sports shoes are required
 - No pre-existing health or medical conditions

For the full list of adventure requirements, please refer to [Appendix A](#).

MWG reserves the right to refuse entry to guests who do not meet the adventure requirements.

- Promotion is applicable for Child tickets only and not applicable for Adult or Senior tickets.
 - Child is defined as a local resident aged 3 to 12 years old.
- Promotion is valid for Singaporeans, PRs, employment pass holders, dependent pass, and long-term visit pass holders, who are existing or new WildPass Holders.
- Promotion is not applicable with other WildPass admission discounts.
- Promotion is applicable for online purchases made via MWG’s online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- Limited to purchases of up to 10 tickets per online transaction.
- Flexible Pricing will not be accorded.

- Unauthorised duplication or sale of ticket is prohibited.
- No claims will be entertained for any lost, torn, defaced, or expired tickets.
- Promotion is not valid with other discounts or promotions, including yuu points.
- Promotion is not valid for tour groups, travel agents, school groups, complimentary SSA beneficiary and / or caretaker tickets, and ParkHopper ticket purchases.
- Tickets are available for purchase at MWG's online ticketing site only (<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>).
- For online ticket purchase(s), MWG reserves the right to verify the ticket holder's proof of identity at point of entry.
- Tickets are valid for single park admission based on the date and time stated. Park admission is at ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the ticket holder while in the park. Any assistance provided by MWG shall not be construed as admission of liability.
- Online payment must be made with Singapore-issued AMEX, MasterCard, or Visa cards, or NETS Direct Debit cards from DBS, OCBC, POSB, or UOB.
- Admission tickets purchased as a part of this promotion may be eligible for membership conversion to a Family, Individual, or Concessionary Friends of Rainforest Wild ASIA, Friends of Mandai or Friends of Mandai Plus membership. Terms and conditions apply.

CONVERSION TO MEMBERSHIP

RFW ASIA Admission Tickets

RFW ASIA admission tickets may be converted to FORF, FOM or FOM Plus Individual, Family, or Concessionary Membership.

Please see below scenarios for clarity:

| Admission Tickets | Possible Membership Conversion |
|-----------------------------|--|
| Child Admission to RFW ASIA | <ul style="list-style-type: none"> • Individual Child Teen FOM / FOM Plus membership • Any combination of FOM / FOM Plus Family membership (2A1C - 2A5C) • Individual Child Teen FORF membership • Any combination of FORF Family membership (2A1C - 2A5C) <p>Note:</p> <ul style="list-style-type: none"> • Only up to 5 Child admission tickets can be converted to Family membership. • For FOM/FOM Plus/FORF membership, a child's age is defined as 3 to 12 years old, and a teen's age is defined as 13 to 17 years old. |

Key things to note:

- The procedure for converting ticket(s) to a membership should still follow the Finance guidelines.
- Membership conversion is based on single-park and seasonal discounted admission tickets, excluding Destination Pass admission tickets.
- Tickets purchased using Travel agent tickets, complimentary tickets and all promotional tickets that are not purchased directly from Mandai Wildlife Group (MWG) are not eligible for conversion to membership.
- Tickets purchased for admission to different parks on the same day cannot be stacked.
- Ticket conversion must be processed on the same day of admission into the respective parks.

- The Tickets are non-refundable under any circumstances, and are valid only on the selected visit date.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.

To participate in the AIA Vitality Bounce, you must satisfy all following criteria:

- Minimum height: 0.9m
- Children below 1.35m must be accompanied by a paying adult
- Maximum weight: 120kg
- Not under the influence of drugs / alcohol

For your own safety, you must not participate in the AIA Vitality Bounce if you have/are:

- Pregnant
- Heart conditions, high or low blood pressure
- High or low blood pressure
- Recovering from surgery or still in a cast or brace for support
- History of neck, back, knee or ankle injuries or any other physical limitations
- Pre-existing health or medical conditions
- Susceptible to panic or anxiety attacks

Conditions for a safe adventure experience:

- Sports attire and sports shoes are required
- No slippers, sandals or loose-fitting footwear
- No running or rough play
- No loose or dangling items and jewellery
- No sharp objects, selfie sticks or tripods

You must be in good health and free from any health of medical conditions, injuries or physical impairments. Please seek medical advice if uncertain.

Mandai Wildlife Group reserves the right at its sole discretion to stop your participation in the activity at any time.