

[NTUC Union Card Partner's Promotion] Up to 40% off on Park Admission

Terms & Conditions

- Promotion will be running from 3rd May 2022 to 31st Mar 2023
- Discount Pricing as follows:

Discount Percentage	Retail Price	Online Discount	Remarks
	Based on the prevailing prices offered by the Singapore Zoo, River Wonders, Night Safari	40% off Mon – Thurs; 10% off Fri – Sun. *Night Safari operates on Thur – Sun only during non-peak season.	Not valid during school holidays, eve of Public Holiday, Public Holiday and the blackout dates are 21 – 31 Dec 2022, for Night Safari blackout dates are 18 -31 Dec 2022
	Based on the prevailing prices offered by the Jurong Bird Park	40% off all-days, i.e. Mon - Sun *Jurong Bird Park operates on Thur-Sun only during non-peak season.	
Blackout Period	Any day prescribed by the Holidays Act 1998 to be an eve of any public holiday, public holiday (“ Public Holiday ”), during school holidays and any dates from 21 December to 31 December 2022 (both dates inclusive) .		

- Cardmembers need to purchase tickets through partnerpromos.mandai.com/welcome/ntuc
- Limited to a total of 4 tickets per guest
- A valid NTUC Union membership will be required; the registered mobile number will be used for verification
- Customers must select their date and time of visit during the purchase journey
- Singapore Zoo, Night Safari and Jurong Bird Park admission tickets will include tram rides
- River Wonders admission ticket does not include the Amazon River Quest boat ride; ride must be purchased separately
- Jurong Bird Park and Night Safari operates from Thursdays to Sundays except for public holiday or during special periods (school holidays)
- All other Terms & Conditions stated on the e-ticket must be adhered to

NTUC Union Card terms and conditions (Check back with partner):

- The promotion to the admission tickets for Singapore Zoo, Night Safari, River Wonders, and Jurong Bird Park (the "Parks") shall be given to NTUC Members bearing a corresponding membership card issued by NTUC.

Wildlife Reserves Singapore Park Admission Ticket Standard Terms and Conditions:

- Any admission tickets purchased hereunder are not to be resold on any channel for resale, including via third party online platforms, or resold on Wildlife Reserves Singapore premises, including but not limited to the entrances to and parking areas of any of the Wildlife Reserves Singapore Parks. In the event of such unauthorized sale, Wildlife Reserves Singapore reserves the right to:

- (a) reject any ticket that has been re-sold in breach of this provision and accordingly deny entry to the Singapore Zoo, River Wonders, Night Safari and/or Jurong Bird Park; and/or
 - (b) invalidate all or any of the remaining tickets purchased hereunder and accordingly deny entry to the Wildlife Reserves Singapore without prior notice or compensation to the ticket holder.
- Any admission ticket reported lost, stolen, defaced, destroyed, damaged, torn or in any way interfered with will be rejected and considered void
 - Free admission for children below 3 years old
 - The standard terms and conditions of admission into and tickets for the Singapore Zoo, River Wonders, Night Safari and Jurong Bird Park (collectively, the “**Standard T&Cs**”) will also apply. These Standard T&Cs can be found at <https://www.mandai.com/en/park-admission-terms.html> and <https://www.mandai.com.sg/en/park-terms.html> respectively.
 - Wildlife Reserves Singapore shall not be liable (to the extent permitted by law) for any death, injury, loss, damage or inconvenience caused to or sustained by any visitors to the Wildlife Reserves Singapore Parks unless caused by the negligence, wrongful act or omission of its employees, officers, directors or agents.
 - Wildlife Reserves Singapore reserves the right to change the above terms and conditions without prior notice.

WildPass Terms and Conditions

WildPass accounts, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd, Singapore Zoological Gardens and The Jurong Bird Park Private Limited (collectively referred to as the "WRS Group" or "WRS"), is subject to the following conditions:

WildPass Application

- WildPass account applied online is valid from the date of application.
- Applicants for WildPass account are required to submit their first and last name, 6-digit Singapore postal code of their residential address, date of birth and a valid email address on www.mandai.com/wildpass.
- Applicants are required to provide consent to receiving Mandai marketing communications and agree to terms & conditions and privacy policy.
- An electronic card (“e-card”) will be emailed to the applicant’s email address upon a successful online application. No physical card will be issued for a WildPass account.
- The WildPass electronic card is personal to the registered holder(s) and is not transferable. Only the named person reflected on the electronic card may enjoy WildPass benefits.
- MWR reserves the right to reject an application, and to suspend or terminate a WildPass account without liability or refund, if any of the conditions of the account are not complied with or if any benefits are abused.

• The WildPass programme, benefits, privileges, and terms and conditions may be supplemented, amended or terminated without prior notice at the sole discretion of MWR. In the event of a dispute, the decision of MWR will be final.