

## [NTUC Union Card Partner's Promotion] Up to 30% off on Park Admission Terms & Conditions

- Promotion will be running from 1 April 2025 to 31 March 2026.
- Discount Pricing as follows:

	Retail Price	Online Discount	Remarks
Discount Percentage	Based on the prevailing prices offered by Singapore Zoo, River Wonders, Night Safari & Bird Paradise	30% off Mon – Thu	Not valid during school holidays, eve of Public Holiday, Public Holiday and the blackout dates are 18–31 Dec 2025
Blackout Period	Any day prescribed by the Holidays Act 1998 to be an eve of any public holiday, public holiday ("public holiday"), during school holidays and any dates from 18 December to 31 December 2025 (both dates inclusive)		

- Cardmembers need to purchase tickets through <https://partnerpromos.mandai.com/welcome/community/ntuc>.
- Limited to a total of 4 tickets per guest.
- A valid NTUC Union membership will be required; the registered mobile number will be used for verification.
- Customers must select their date (and time, for Night Safari) of visit during the purchase journey.
- Bird Paradise, Singapore Zoo and Night Safari admission tickets will include shuttle /tram rides.
- River Wonders admission ticket does not include the Amazon River Quest boat ride; ride must be purchased separately.
- All other Terms & Conditions stated on the e-ticket must be adhered to.

## **NTUC Union Card Terms and Conditions:**

- The promotion to the admission tickets for Bird Paradise, Singapore Zoo, Night Safari and River Wonders (the "Parks") shall be given to NTUC Members bearing a corresponding membership card issued by NTUC.

## **Mandai Wildlife Reserve Admission Ticket Standard Terms and Conditions:**

- Any admission tickets purchased hereunder are not to be resold on any channel for resale, including via third party online platforms, or resold at Mandai Wildlife Reserve premises, including but not limited to the entrances to and parking areas of any of the Wildlife Reserves Singapore Parks. In the event of such unauthorized sale, Mandai Wildlife Group reserves the right to:
  - a) reject any ticket that has been re-sold in breach of this provision and accordingly deny entry to Bird Paradise, Singapore Zoo, River Wonders and/or Night Safari; and/or
  - b) invalidate all or any of the remaining tickets purchased hereunder and accordingly deny entry to the Mandai Wildlife Reserve without prior notice or compensation to the ticket holder.
- Any admission ticket reported lost, stolen, defaced, destroyed, damaged, torn or in any way interfered with will be rejected and considered void.
- Free admission for children below 3 years old.
- The standard terms and conditions of admission into and tickets for Bird Paradise, Singapore Zoo, River Wonders and Night Safari (collectively, the "Standard T&Cs") will also apply. These Standard T&Cs can be found at <https://www.mandai.com/en/plan-your-visit/parks-rules-conditions.html> and <https://www.mandai.com/en/park-terms.html> respectively.
- Mandai Wildlife Group shall not be liable (to the extent permitted by law) for any death, injury, loss, damage or inconvenience caused to or sustained by any visitors to Mandai Wildlife Reserve unless caused by the negligence, wrongful act or omission of its employees, officers, directors or agents.
- Mandai Wildlife Group reserves the right to change the above terms and conditions without prior notice.

## WildPass Terms and Conditions

WildPass accounts, issued by Wildlife Reserves Singapore group inclusive of Wildlife Reserves Singapore Pte Ltd and Singapore Zoological Gardens (collectively referred to as the "Mandai Wildlife Group" or "MWG"), is subject to the following conditions:

### WildPass Application

- WildPass account applied online is valid from the date of application.
- Applicants for WildPass account are required to submit their first and last name, 6-digit Singapore postal code of their residential address, date of birth and a valid email address on <https://www.mandai.com/wildpass>.
- Applicants are required to provide consent to receiving Mandai marketing communications and agree to terms & conditions and privacy policy.
- An electronic card ("e-card") will be emailed to the applicant's email address upon a successful online application. No physical card will be issued for a WildPass account.
- The WildPass electronic card is personal to the registered holder(s) and is not transferable. Only the named person reflected on the electronic card may enjoy WildPass benefits.
- MWG reserves the right to reject an application, and to suspend or terminate a WildPass account without liability or refund, if any of the conditions of the account are not complied with or if any benefits are abused.
- The WildPass programme, benefits, privileges, and terms and conditions may be supplemented, amended or terminated without prior notice at the sole discretion of MWG. In the event of a dispute, the decision of MWG will be final.