

[HSBC Special] 1-for-1 Singapore Zoo/ Night Safari Adult/ Child Admission Tickets Terms & Conditions

- Promotion is valid till 31 December 2021.
- '1-for-1' pertains to receiving another ticket of the same category (*i.e. purchase of one Adult ticket would entitle customer to a complimentary Adult ticket, whereas purchase of one Child ticket would entitle customer to a complimentary Child ticket*)
- Customers must pre-book their date and time of visit at <https://reseller.mandai.com/ticketstore/GuestBookTimeslot>
- Singapore Zoo admission ticket does not include tram; tram ride must be purchased separately
- Night Safari admission ticket is inclusive of tram ride, and operates from Thursdays to Sundays except for public holiday or during special periods (school holidays)
- Tickets can be utilised on all days, subject to pre-booking availability
- All tickets need to be utilised before 31 Mar 2022, strictly no extension
- All other Terms & Conditions stated on the e-ticket must be adhered to

HSBC Cardholders terms and conditions:

- A customer who holds a HSBC credit card (except HSBC Debit cards and HSBC Corporate cards) issued by HSBC Bank (Singapore) Limited ("HSBC", "we", "us" or "our") in Singapore (such HSBC credit card, a "Card") as a credit cardholder (as the case may be), whose credit card account (as the case may be) is in good standing with HSBC over the entire Promotional Period (as defined below) and at the time of fulfilment (as determined by HSBC at its discretion) and who fulfils these terms and conditions (such customer, a "Cardholder") shall be eligible to participate in the promotion ("Promotion"), provided that the Merchant (as hereinafter defined) shall have the sole and absolute discretion to reject any Cardholder's participation in the Promotion.
- This Promotion is valid from 13 October 2021 to 31 March 2022 (both dates inclusive) (the "Promotional Period").
- The Promotion is not valid in conjunction with other discounts, offers, promotions, privileges and vouchers.
- Payment must be made using a HSBC Credit Card.
- HSBC is not the supplier of and accepts no liability for the goods and services provided by the Merchant involved in this Promotion.
- No variation, amendment, supplementation, or waiver of any of these terms and conditions, or withdrawal of this Promotion, shall be effective unless made in writing and signed on behalf of each of HSBC and the Merchant and expressed to be such variation.
- All information is accurate as at time of publishing or posting online.

Mandai Wildlife Reserve Park Admission Ticket Standard Terms and Conditions:

- Any admission tickets purchased hereunder are not to be resold on any channel for resale, including via third party online platforms, or resold on Mandai Wildlife Reserve premises, including but not limited to the entrances to and parking areas of any of the Mandai Wildlife Reserve Parks. In the event of such unauthorized sale, WRS reserves the right to:
 - (a) reject any ticket that has been re-sold in breach of this provision and accordingly deny entry to the Night Safari and/or Singapore Zoo; and/or
 - (b) invalidate all or any of the remaining tickets purchased hereunder and accordingly deny entry to the Mandai Wildlife Reserve Parks without prior notice or compensation to the ticket holder.
- Any admission ticket reported lost, stolen, defaced, destroyed, damaged, torn or in any way interfered with will be rejected and considered void
- Free admission for children below 3 years old
- The standard terms and conditions of admission into and tickets for the Singapore Zoo and Night Safari (collectively, the “**Standard T&Cs**”) will also apply. These Standard T&Cs can be found at <https://www.mandai.com/en/park-admission-terms.html> and <https://www.mandai.com.sg/en/park-terms.html> respectively.
- WRS shall not be liable (to the extent permitted by law) for any death, injury, loss, damage or inconvenience caused to or sustained by any visitors to the Mandai Wildlife Reserve Parks unless caused by the negligence, wrongful act or omission of its employees, officers, directors or agents.
- WRS reserves the right to change the above terms and conditions without prior notice.