



Tourist Online Exclusive

Tourist Offer — Bird Paradise + Crimson High Tea Bundle Bird Paradise admission

Terms and Conditions

Any purchased ("**Ticket(s)**"), as issued by Singapore Zoological Gardens and/or Mandai Park Holdings Pte. Ltd. and its related corporations (as defined in Section 6 of the Companies Act 1967) (hereinafter referred to as the "**Mandai Wildlife Group**" or "**MWG**"), is subject to the following terms and conditions:

- The admission bundle "Bird Paradise + Crimson High Tea Bundle" ticket only applicable for Adult Tickets purchased on MWG's online ticketing site.
(<https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>) between **4 June to 30 March 2026, 3pm** (both dates inclusive).
- The Tickets are valid for one (1) entry into Bird Paradise (as determined on the Tickets) (hereinafter referred to as the "**Park**") between **5 June to 31 March 2026** on the said Tickets. Any request to change the date of admission into the Parks will not be entertained.
- Promotion bundle includes:
 - 2 tickets to Bird Paradise
 - Crimson 3-Tier High Tea Set for 2 pax
- Bookings are allowed until the end of day for future dates (excluding next-day visits, which must be booked by 3pm).
- Crimson 3-Tier High Tea set comes with 2 beverage options coffee or tea. The full menu may be viewed at (<https://www.mandai.com/content/dam/mandai/bird-paradise/dine/crimson-restaurant-menu.pdf>).
- Crimson 3-Tier High Tea is available in limited quantities daily.
- Crimson 3-Tier High Tea is available daily from 3pm to 5.30pm.
- This promotion is only applicable non-residents of Singapore.
- Promotion is applicable for Adult tickets only.
- Bird Paradise admission includes complimentary tram service.
- The Tickets will be considered void if they have been altered or duplicated.
- The Tickets are non-transferable, non-refundable and not for resale.

- Any claim for lost, torn, defaced or expired Tickets will not be entertained.
- This promotion is not valid for tour groups, travel agents, school groups, and ParkHopper ticket purchases.
- MWG reserves the right to verify the Ticket holder's proof of identity upon purchase of the Tickets and/or at the point of entry into the Parks, in accordance with MWG's Data Protection Policy (<https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>). Admission into the Parks is at the Ticket holder's own risk. MWG will not be responsible for any loss, damage, or injury sustained by the Ticket holder while in the Parks. Any assistance provided by MWG shall not be construed as admission of liability.
- The Tickets are non-refundable under any circumstances.
- By entering the Parks, the Ticket holders acknowledge that they may be, and are deemed to have given their consent to be, photographed, filmed, videoed or otherwise captured in image form, by MWG or any of its authorised representatives, for marketing and publicity purposes in print, electronic and social media.
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- For the avoidance of doubt, admission into the Parks is subject to our Park Tickets Terms and Conditions (<https://www.mandai.com/en/park-terms.html>), which is also displayed at the entrance of the Parks. In the event of any conflict or inconsistency between the terms and conditions hereof and our Park Tickets Terms and Conditions, the terms and conditions in our Park Tickets Terms and Conditions shall prevail.