

Terms and Conditions

Houbii Membership

1. Friends of Wildlife, Friends of Wildlife Plus, Friends of Singapore Zoo members will be entitled to 20% off Houbii Membership prices.
2. Corporate members will be entitled to 15% off Houbii Membership prices.
3. WildPass holders will be entitled to 10% off Houbii Membership prices.
4. Houbii membership must be purchased at Houbii Spot rope course counter and is valid for six months from the date of application. No blackout dates will apply.
5. Houbii membership will allow daily admission to our rope course during regular operating hours except for the days that the course is closed for maintenance and cleaning purposes, which will be highlighted before the day's closure.
6. Houbii members are allowed to use our priority reservation on Houbii webapp subject to availability. Reservation must be made in advance.
7. There is no pro-rata or refund of Houbii membership fee once it is paid in full.
8. One photograph will be taken during sign up and will be reflective of all and only registered members in the Houbii webapp. Photos of registered Houbii members will be verified before each redemption. Verification of age or identity may be requested by any staff at the time of membership application or to redeem entry to our rope course.
9. Houbii membership details will be accessed via Houbii webapp. No physical membership card will be issued.
10. Houbii membership is non-transferable. Only registered names reflected on the membership card may enjoy the membership benefits.
11. Houbii membership may be terminated if the membership card has been fraudulently issued, misused, tampered, or if the membership has been terminated.
12. The Houbii membership programmes, benefits, privileges, and terms and conditions may be supplemented, amended or terminated without prior notice at the sole discretion of Houbii Spot Singapore. In the event of a dispute, the decision of Houbii Spot Singapore will be final.
13. Houbii Spot Singapore reserves the right to reject any application or renewal, and to suspend or terminate a membership without liability or refund, if any of the conditions of the Houbii membership are not complied with or if any benefits are abused.
14. For more terms and conditions, please refer to <https://www.houbiispotsingapore.com/membership>