



Renew & Be Rewarded!



1 – 31 Aug 2026

Stand a chance to win 1 of 10 Staycations at Mandai Rainforest Resort.

In celebration of National Day, renew to Friends of Mandai Senior membership between 1 - 31 Aug 2026 to enjoy a discounted rate of \$74.40 (20% renewal discount).

Be among the **first 500 members** to successfully renew your Senior Membership and receive a Friends of Mandai water bottle sling bag—perfect for your next wildlife adventure.

Eligible memberships renewed within the month will be notified on the collection details via their registered email by the 16th of the following month.

T&Cs apply.

Renewal Gift Terms & Conditions:

- This promotion is valid for renewals of Friends of Mandai (FOM) Senior, Friends of Mandai Premium Senior, Friends of Mandai Premium Plus Senior membership only.
- The first 500 successful renewals in the month of August 2026 will be eligible to receive one (1) limited-edition Friends of Mandai water bottle sling bag.
- Promotion is valid from the 1st to the last day of each calendar month, unless otherwise stated.
- Eligible renewals made during the promotion period will receive collection details via their registered email by the 16th of the following month.
- Member will have to present their electronic membership card ('e-Card') and redemption email at Member Services Centres located at Mandai Wildlife EAST or Mandai Wildlife WEST during the redemption period stated in the stipulated email.
- Mandai Wildlife Group reserves the right to replace the gift with an item of similar value without prior notice.
- Mandai Wildlife Group reserves the right to amend the terms and conditions or terminate the promotion without prior notice.

Lucky Draw Terms & Conditions:

- During the Promotion Period 1 – 31 Aug 2026, every successful new sign-up, renewal, or upgrade to a Friends of Mandai (FOM) Starter, Premium, Premium Plus, or Senior Membership will receive one (1) lucky draw chance.
- Eligible memberships must be successfully purchased and fully paid during the Promotion Period.
- Each qualifying transaction is entitled to one (1) lucky draw entry. Multiple qualifying transactions will receive multiple entries.
- At the end of the Promotion Period, ten (10) winners will be randomly selected from all eligible entries.
- Any Lucky Draw Entries submitted after the Lucky Draw Period will not be considered.
- The 10 winners will be determined by the Membership IDs that are drawn on the Draw Date. Upon validation of eligible Lucky Draw Entries by Mandai Wildlife Group, the valid Lucky Draw Entries will be entered into a virtual draw system (the "Draw System") for drawing.
- Winners will be notified via email by 16 Sep 2026, based on the email address registered under the FOM Membership account.
- Prize winners must collect their Prizes at the Member Services Centre at Mandai Wildlife EAST within the collection period stated in the Notification Email. Failure to collect the Prize within the stated period will result in the Prize being deemed forfeited. Mandai Wildlife Group reserves the right to (a) select and notify an alternative Prize winner in accordance with the same methodology of the Lucky Draw, (b) forfeit the Prize, or (c) donate the Prize to charity. Any Prize winner whose Prize is unclaimed or forfeited in accordance with these Lucky Draw T&Cs shall not be entitled to any payment or compensation.
- Each Prize winner is responsible for paying all additional costs associated with each Prize that is not specifically included, including but not limited to, transport, insurance, spending money and all other incidentals.
- By accepting a Prize, each Prize winner acknowledges and agrees to these Lucky Draw T&Cs, the relevant Prize Terms and Conditions (as defined below), and for his/her personal data to be collected, used, shared and transferred in accordance with the Full

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Personal Data Protection Statement below. Failure to comply or refusal to agree with this clause shall result in disqualification and forfeiture of all relevant Prizes, unless otherwise permitted by Mandai Wildlife Group.

- The prizes are non-transferable, non-refundable, non-exchangeable for cash, credit, goods or benefits-in-kind, and non-extendable in validity. There shall be no refund, transfer, exchange or extension for any partially used or unused Prize.
- Booking of the staycation is subject to Mandai Rainforest Resort's prevailing booking terms, room availability, and blackout dates, if applicable.
- Employees of Mandai Wildlife Group and its subsidiaries, agencies, and partners directly involved in this promotion may be excluded from participation.
- Mandai Wildlife Group reserves the right to substitute any prize with another prize of equivalent value without prior notice.
- By participating in the Lucky Draw, Members consent to the use of their names, membership tier, and photographs/videos for publicity and advertising purposes without compensation.
- In the event of a dispute arising from or in connection with the Lucky Draw, Mandai Wildlife Group's decision on all matters relating to the Lucky Draw and these Lucky Draw T&Cs is final, conclusive and binding on all participating Members and Prize winners and no correspondence or appeals will be entertained.
- All decisions made by Mandai Wildlife Group regarding the interpretation and application of these Lucky Draw T&Cs or on all matters relating to the Lucky Draw shall be final and conclusive in each case.