



Tourist Online Exclusive

Exploria 2-to-go + S\$10 Retail Voucher

Terms and Conditions

All “Exploria 2-to-go + \$10 Retail Voucher” bundles (“**Bundle(s)**”) issued by Mandai Wildlife Group (or “**MWG**”, both as defined in the Park Tickets Terms and Conditions (“**Park Tickets T&Cs**”))) are subject to the following terms and conditions:

- Each Bundle consists of Admission Tickets (as defined in our Park Tickets T&Cs) for 2 adults to Exploria and two Retail Vouchers (as defined below).
- Bundles must be purchased on the ticketing page of MWG’s website (found at: <https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>) between 23 February 2026 and 31 May 2026 (both dates inclusive).
- Each Admission Ticket is valid for one (1) visit to Exploria on the date stipulated on the Admission Ticket. Any request to change the date of admission into Exploria will not be entertained.
- The Bundles are only valid for use by all Non-Residents (as defined in our Park Tickets T&Cs).
- Two (2) retail vouchers worth SGD 5 each will be issued with each successful purchase of a Bundle (“**Retail Voucher(s)**”). Each Retail Voucher is valid for one-time use on any Mighty Jaxx | Exploria retail merchandise at the Exploria Retail Shop only, and may be used together in one purchase and in conjunction with other promotions and discounts.
- The Retail Vouchers are not valid in respect of photography merchandise, and art, digital, or other related services.
- To use the Retail Vouchers, guests must present a valid Retail Voucher(s) at the point of purchase.
- The Retail Vouchers can only be utilised on the date stated on the Retail Vouchers. Any request to utilise the Retail Vouchers outside of such stated redemption date or at a different location outside of the Exploria Retail Shop will not be entertained.
- Failure to provide valid Admission Tickets and/or Retail Vouchers may result in the forfeiture of the redemption rights. Screenshots, screen recordings, or reproduced images of the Admission Tickets and/or Retail Vouchers will not be accepted. Unredeemed Retail Vouchers will be considered void. MWG reserves the right to verify the authenticity and

validity of the Admission Tickets and Retail Vouchers prior to redemption. The Admission Tickets and Retail Vouchers will be considered void if it has been altered or duplicated.

- MWG does not assume any responsibility for any theft, or destruction or alteration of any Admission Ticket and /or the Retail Vouchers.
- The Admission Tickets and Retail Vouchers are non-transferable, non-refundable, not for resale, and non-exchangeable for cash, credit, goods or benefits-in-kind.
- MWG reserves the right to verify the Bundle users' proof of identities upon purchase of the Bundle and/or at the point of entry into Exploria, in accordance with MWG's Personal Data Protection Policy (<https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>). Admission into Exploria is at the Bundle users' own risk. MWG will not be responsible for any loss, damage, or injury sustained by the Bundle users while in Exploria. Any assistance provided by MWG shall not be construed as admission of liability.
- Online payment for the Bundles must be made with either credit card (Amex, JCB, Mastercard or Visa), PayNow, GrabPay, Alipay, or WeChat Pay).
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- In the event of any inconsistency between these terms and conditions and the other terms and conditions stated on the Retail Vouchers, these terms and conditions will prevail.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- MWG's Park Tickets T&Cs and Parks Rules and Conditions (found at: <https://www.mandai.com/en/plan-your-visit/parks-rules-conditions.html>) apply.



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Exploria Family Bundle (2 Adults + 1 Child + Mighty Jaxx Blind Box + \$5 Retail Voucher)

Terms and Conditions

All Exploria Family Bundles (“**Bundle(s)**”), issued by Mandai Wildlife Group (or “**MWG**”, both as defined in the Park Tickets Terms and Conditions (“**Park Tickets T&Cs**”)) are subject to the following terms and conditions:

- Each Bundle consists of Admission Tickets (as defined in our Park Tickets T&Cs) for 2 adults and 1 child to Exploria, one Redemption Voucher (as defined below) and one Retail Voucher (as defined below). For clarity, a child is an individual aged 3 to 12 years old.
- Bundles must be purchased on the ticketing page of MWG’s website (found at: <https://www.mandai.com/en/ticketing/admission-and-rides/parks-selection.html>) between 23 February 2026 and 31 May 2026 (both dates inclusive).
- Each Admission Ticket is valid for one (1) visit to Exploria on the date stipulated on the Admission Ticket. Any request to change the date of admission into Exploria will not be entertained.
- The Bundles are only valid for use by all Non-Residents (as defined in our Park Tickets T&Cs).
- A redemption voucher will be issued with each successful purchase of a Bundle (the “**Redemption Voucher**”). Each Redemption Voucher entitles a guest to redeem one (1) Mighty Jaxx Blind Box (the “**Merchandise**”).
- To redeem the Merchandise, guests must present a valid Redemption Voucher at the Exploria Retail Shop on the date stated on the Redemption Voucher. Any request to utilise the Redemption Voucher for redemption outside of such stated redemption date or at a different location outside of the Exploria Retail Shop will not be entertained.
- The Merchandise will be allocated to guests in a random manner by MWG in its sole and absolute discretion. Guests will not be allowed to choose or request specific Merchandise designs and/or boxes. The Merchandise designs are available while stocks last and are subject to availability. MWG reserves the right to replace any Merchandise with another prize of similar value, without prior notice.
- A retail voucher worth SGD 5 will be issued with each successful purchase of a Bundle (“**Retail Voucher**”). Each Retail Voucher is valid for one-time use on any Mighty Jaxx Exploria retail merchandise at the Exploria Retail Shop only, and may be used in conjunction with other promotions and discounts.

- The Retail Voucher is not valid in respect of photography merchandise, and art, digital, or other related services.
- To use the Retail Voucher, guests must present a valid Retail Voucher at the point of purchase.
- The Retail Voucher can only be utilised on the date stated on the Retail Voucher. Any request to utilise the Retail Voucher outside of such stated redemption date or at a different location outside of the Exploria Retail Shop will not be entertained.
- Failure to provide valid Admission Tickets, Redemption Vouchers and/or Retail Vouchers may result in the forfeiture of the redemption rights. Screenshots, screen recordings, or reproduced images of the Admission Tickets, Redemption Vouchers and/or Retail Vouchers will not be accepted. Unredeemed Redemption Vouchers and/or Retail Vouchers will be considered void. MWG reserves the right to verify the authenticity and validity of the Admission Tickets, Redemption Vouchers and Retail Vouchers prior to redemption. The Admission Tickets, Redemption Vouchers and Retail Vouchers will be considered void if it has been altered or duplicated.
- MWG does not assume any responsibility for any theft, or destruction or alteration of any Admission Ticket, Redemption Voucher, Retail Voucher and/or the redeemed Merchandise.
- The Admission Tickets, Redemption Vouchers, Retail Vouchers, and Merchandise are non-transferable, non-refundable, not for resale, and non-exchangeable for cash, credit, goods or benefits-in-kind.
- MWG reserves the right to verify the Bundle users' proof of identities upon purchase of the Bundle and/or at the point of entry into Exploria, in accordance with MWG's Personal Data Protection Policy (<https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>). Admission into Exploria is at the Bundle users' own risk. MWG will not be responsible for any loss, damage, or injury sustained by the Bundle users while in Exploria. Any assistance provided by MWG shall not be construed as admission of liability.
- Online payment for the Bundles must be made with either credit card (Amex, JCB, Mastercard or Visa), PayNow, GrabPay, Alipay, or WeChat Pay).
- MWG reserves the right to amend and/or vary these terms and conditions at its sole and absolute discretion without prior notice.
- In the event of any inconsistency between these terms and conditions and the other terms and conditions stated on the Redemption Vouchers and/or Retail Vouchers, these terms and conditions will prevail.
- These terms and conditions shall be governed and construed in accordance with laws of the Republic of Singapore and the courts of Singapore will have exclusive jurisdiction in any case of dispute.
- MWG's Park Tickets T&Cs and Parks Rules and Conditions (found at: <https://www.mandai.com/en/plan-your-visit/parks-rules-conditions.html>) apply.