



5 Worlds. Endless Exploration. Game On.
Terms and Conditions

By participating in the “5 Worlds. Endless Exploration. Game On.” contest held in Exploria (the “**Contest**”) between 9 March 2026 and 31 December 2026 (both dates inclusive) (the “**Contest Period**”) and organised by the Mandai Wildlife Group (or “**MWG**”, both as defined in the Parks Rules and Conditions found at <https://www.mandai.com/en/plan-your-visit/parks-rules-conditions.html> (“**Parks Rules and Conditions**”)), the participant hereby agrees and acknowledges that they have read and understood, and accepts these terms and conditions (“**Contest T&Cs**”).

MWG reserves the right to (a) cancel, change or modify the Contest, and/or (b) make changes to these Contest T&Cs, from time to time, in any way, and without prior notice to the participants of the Contest.

Contest Mechanics

1. The Contest consists of five (5) separate monthly contests (each a “**Monthly Contest**”) that will take place within the Contest Period as follows:

Monthly Contest	Monthly Contest Periods*	
	Start Date	End Date
Contest #1 (Microworlds)	9 March 2026	5 April 2026
Contest #2	May 2026	June 2026
Contest #3	July 2026	August 2026
Contest #4	September 2026	October 2026
Contest #5	November 2026	December 2026

*The exact Monthly Contest Period for each Monthly Contest shall be updated by MWG prior to the commencement of the respective Monthly Contest.

2. For each Monthly Contest, the participant:
 - a. shall, within the relevant Monthly Contest Period, accumulate points (“**Game Points**”) by tapping their issued RFID wristbands (“**Wristbands**”) at the media interactives located within Exploria (the “**Game**”).
 - b. may visit Exploria during its official opening hours (as stated on the website at <https://www.mandai.com/en/exploria/biopool-gamification-experience.html>) as many times as they wish to participate in the Game to accumulate Game Points during each visit.
3. At the conclusion of each Monthly Contest, the participant who has accumulated the highest number of Game Points during the relevant Monthly Contest Period will win the Monthly Prize (as defined below) (the “**Monthly Winner**”).

4. Any Game Points accumulated after the official opening hours of Exploria on the end date of the relevant Monthly Contest Period will not count towards the calculation of the participant's total number of Game Points.
5. In the event two (2) or more participants are tied with the highest number of Game Points for a particular Monthly Contest ("**Tied Participants**"), the Monthly Winner shall be determined by way of a random draw conducted by MWG among the Tied Participants.
6. MWG shall not be held liable for any Game Points not recorded for any reason, including but not limited to connectivity issues, system downtime, hardware malfunctions, or unscanned Wristbands by the participant.
7. Participants who wish to participate in more than one Monthly Contest throughout the Contest Period must create a new gaming profile for each Monthly Contest at the Biopool station located at our Interconnected World within Exploria (the "**Biopool**"). For clarity, Game Points accumulated within a Monthly Contest Period will not be rolled over to the next Monthly Contest Period.

Participation Requirements

8. To participate in each Monthly Contest, a participant must satisfy the following requirements:
 - a. for each visit to Exploria, have a valid Admission Ticket (as defined in the Park Tickets Terms and Conditions found at <https://www.mandai.com/en/park-terms.html> ("**Park Tickets T&Cs**") or membership allowing entry to Exploria ("**Active Membership**"). For clarity, complimentary, discounted, and corporate admission tickets will be considered as a valid Admission Ticket;
 - b. provide a valid email address at the Entrance Kiosk before collecting a Wristband. The same email address can be used throughout the entire Contest Period. MWG will not be held responsible for any email addresses incorrectly entered at the Entrance Kiosk;
 - c. create a new gaming profile at the Biopool within the relevant Monthly Contest Period.
9. If a participant has been declared a Monthly Winner in any Monthly Contest (regardless of whether the Monthly Prize was accepted or rejected by the participant), the participant may continue to participate in the subsequent Monthly Contest, however, the participant shall be automatically excluded from winning any subsequent or further Monthly Prize.
10. As a condition of participation in the Contest, each participant affirms and represents that they are either: (a) 18 years of age (as at the participant's date of participation in the Contest) and older and agrees to be bound in all respects by these Contest T&Cs; or (b) if a participant is below 18 years old, the participant must, and will be deemed to, have in any event, obtained consent from their parent or legal guardian, their parent's or legal guardian's acceptance of these Contest T&Cs, and their parent's or legal guardian's agreement to take responsibility for the participant's acts and omissions in connection with their entry into this Contest and/or use of the Monthly Prize, as the case may be. MWG shall have the right to request proof of their parent's or legal guardian's consent at any time.
11. The following individuals are not eligible to participate in the Contest:
 - a. MWG employees and volunteers, as well as such employees' and volunteers' immediate family members, and individuals living in the same household as such MWG employee, volunteer and/or their immediate family members; and
 - b. The Contest's sponsors /partners and their employees.
12. MWG reserves the right to determine the persons or any class of persons as being ineligible from time to time.

13. MWG reserves the right to (i) disqualify and/or exclude any participant from the Contest, or (ii) withdraw, invalidate or claw back a Monthly Prize, for any reason, including without limitation, violation of these Contest T&Cs, inappropriate or unreasonable behaviour, breaking of any rules, or cheating.
14. By participating in the Contest, the participant:
 - (a) acknowledges that they are participating in the Contest at their own risk and accepts that they must exercise caution at all times;
 - (b) warrants to indemnify and hold harmless MWG and its directors, officers, shareholders, affiliates, employees, contractors, sub-contractors, agents, and consultants (each a “**Representative**”) from and against any and all claims, losses, damages and liabilities of any nature that MWG or its Representatives may suffer or incur arising from or in connection with (a) the participant’s participation in the Contest, (b) breach of these Contest T&Cs, or (c) the use or acceptance of any Monthly Prize; and
 - (c) consents to be photographed or recorded by MWG or its Representatives, and allow MWG perpetual use of the participant’s name, voice, images, appearance, biography and/or likeness for editorial, advertising, promotional, marketing and/or other purposes without further compensation to the participant, to the extent permitted by law.

Prizes

15. The full details of each prize for each Monthly Contest (the “**Monthly Prize**”), including all applicable terms and conditions, can be found here: <https://www.mandai.com/en/discover-mandai/events/exploria/contest-5-worlds-endless-exploration-game-on.html> (the “**Contest Page**”). Any expenses not expressly included in the Monthly Prize are the sole responsibility of the Monthly Winner.
16. Each Monthly Contest will have one (1) Monthly Winner and one (1) Monthly Prize.
17. Each Monthly Winner will be notified via email within 24 hours after the end date of the relevant Monthly Contest Period, based on the email address provided at the Entrance Kiosk (“**Notification Email**”), with further information on Monthly Prize.
18. In order to claim the Monthly Prize, the Monthly Winner must carry out all of the following within 48 hours of the Notification Email:
 - a. acknowledge the Notification Email;
 - b. inform if they are bringing along a companion (a “**Travel Companion**”);
 - c. confirm that they, and their Travel Companion (where applicable), are available to participate in, and able to undertake, all activities included in the Monthly Prize;
 - d. complete and return (i) the indemnity form, (ii) medical declaration, and (iii) Prize Claim Form, attached in the Notification Email, for both the Monthly Winner and Travel Companion (where applicable);
 - e. provide their preferred return date within the travel period as indicated on the Contest Page (“**Preferred Return Flight**”), if different from the prescribed return date of the Monthly Prize (“**Prescribed Return Flight**”). For clarity, if the Preferred Return Flight falls outside of the travel period indicated on the Contest Page, the Monthly Winner shall be solely responsible for all costs associated with the Preferred Return Flight. In addition, if the Preferred Return Flight falls within the travel period indicated on the Contest Page, but the cost of the Preferred Return Flight exceeds the cost of the Prescribed Return Flight, the Monthly Winner shall be responsible for paying the fare difference; and

- f. agree to such other terms and conditions as may be required by MWG.
19. If a Monthly Winner fails to comply with any of the requirements at Clause 18 above, MWG reserves the right to:
- a. withdraw or cancel the Monthly Prize; or
 - b. select and notify an alternative Monthly Winner, being the next eligible participant who has the next highest number of Game Points, being either a Tied Participant or the participant who has accumulated the second-highest number of Game Points for the relevant Monthly Contest.
- For the purposes of this Clause 19, if there is more than one (1) Tied Participant remains eligible, the Monthly Winner shall be determined by way of a random draw conducted by MWG among the remaining Tied Participants.
20. Any Monthly Winner whose Monthly Prize is unclaimed or forfeited in accordance with these Contest T&Cs shall not be entitled to any payment or compensation.
21. Prior to collecting the Monthly Prize, the Monthly Winner must present to MWG (a) valid identification, and (b) the email address used to register at the Entrance Kiosk, for verification purposes.
22. If a Monthly Winner elects to bring a Travel Companion, the Monthly Winner acknowledges and agrees that all costs associated with the Travel Companion, including but not limited to, flights, accommodation, experiences, and any incidental expenses, shall be borne by the Monthly Winner.
23. The Monthly Prizes may be subject to availability. MWG reserves the right to replace any Monthly Prize with another prize of similar value, without prior notice.
24. The Monthly Prizes are non-transferable, non-refundable, non-exchangeable for cash, credit, goods or benefits-in-kind, and non-extendable in validity. There shall be no refund, transfer, exchange or extension for any partially used or unused Monthly Prize.
25. The Monthly Prize must be redeemed by the Monthly Winner only.
26. The Monthly Winners are:
- a. solely responsible for ensuring that they, and their Travel Companion (where applicable), meet all passport, visa, health, and travel requirements necessary to fulfil the Monthly Prize;
 - b. required to obtain travel insurance for themselves and their Travel Companion (where applicable), for the purposes of the Monthly Prize, with a coverage amount as required by MWG.

Personal Data

27. MWG shall collect, use, disclose and/or process the personal data of the participants for the purposes of conducting the Contest, including the issuance and processing of the Monthly Prize. If the information / documents required by MWG was not provided by the participant, the participant shall be deemed to be ineligible for and may not participate in the Contest.
28. By accepting a Monthly Prize, each Monthly Winner shall be deemed to have consented for MWG to use the Monthly Winner's name for promotional and compliance purposes without any further reference, payment, or compensation to the Monthly Winner.
29. For more information about how MWG collects, uses, discloses, processes and/or stores personal data, please refer to the MWG Personal Data Protection Policy: <https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>.

Miscellaneous

30. MWG's Park Tickets T&Cs and Park Rules and Conditions apply.
31. In the event of disputes regarding the Contest or these Contest T&Cs, MWG's decision shall be final, conclusive and binding on all participants and no correspondence or appeals will be entertained.
32. These Contest T&Cs shall be governed by and construed in accordance with the laws of the Republic of Singapore.