



Festive Wild-erland Campaign 2025

Santa's Adventure Quest

Terms and Conditions

By participating in the Festive Wild-erland Campaign 2025: Santa's Adventure Quest held at the Forest Treks in Rainforest Wild ASIA (the "**Quest**") between 1 December 2025 and 25 December 2025 (both dates inclusive) (the "**Quest Period**") and organised by the Mandai Wildlife Group (or "**MWG**", both as defined in the Parks Rules and Conditions found at <https://www.mandai.com/en/plan-your-visit/parks-rules-conditions.html> ("**Parks Rules and Conditions**")), the participant hereby agrees and acknowledges that they have read and understood, and accepts these terms and conditions ("**Quest T&Cs**").

MWG reserves the right to (a) cancel, change or modify the Quest, and/or (b) make changes to these Quest T&Cs, from time to time, in any way, and without prior notice to the participants of the Quest.

Entry Requirements

1. A valid Admission Ticket (as defined in the Park Tickets Terms and Conditions found at <https://www.mandai.com/en/park-terms.html> ("**Park Tickets T&Cs**") or membership allowing entry to Rainforest Wild ASIA is required to participate in the Quest. For clarity, complimentary, discounted, and corporate admission tickets will be considered as a valid Admissions Ticket.
2. As a condition of participation in the Quest, each participant affirms and represents that they are either: (a) 18 years of age (as at the participant's date of participation in the Quest) and older and agrees to be bound in all respects by these Quest T&Cs; or (b) if a participant is below 18 years old, the participant must and will be deemed to have in any event, obtained consent from their parent or legal guardian, their parent's or legal guardian's acceptance of these Quest T&Cs and their parent's or legal guardian's agreement to take responsibility for the participant's acts and omissions in connection with their entry into this Quest and/or use of the Prizes (as defined below), as the case may be. MWG shall have the right to request proof of their parent's or legal guardian's consent at any time.
3. MWG employees, their immediate family members, and individuals living in the same household as a MWG employee and/or their immediate family members are not eligible to participate in the Quest. MWG reserves the right to determine the persons or any class of persons as being ineligible from time to time
4. MWG reserves the right to disqualify and/or exclude any participant from the Quest, for any reason, including without limitation, violation of these Quest T&Cs, inappropriate or unreasonable behaviour, breaking of any rules, or cheating.

5. By participating in the Quest, the participant:
 - (a) acknowledges that they are participating in the Quest at their own risk and accepts that they must exercise caution at all times.
 - (b) warrants to indemnify and hold harmless MWG from and against any and all claims, losses, damages and liabilities of any nature that MWG may suffer or incur arising from or in connection with (a) the participant's participation in the Quest, (b) breach of these Quest T&Cs or (c) the use or acceptance of any Prize (as defined below).
 - (c) consents to be photographed or recorded by MWG and allow MWG perpetual use of the participant's name, voice, images, appearance, biography and/or likeness for editorial, advertising, promotional, marketing and/or other purposes without further compensation to the participant, to the extent permitted by law.

Participating Terms

6. During the Quest Period, participants are to collect one hidden Christmas tokens that have been placed on the marked trails along the Forest Treks ("**Tokens**").
7. Tokens will not be hidden:
 - (a) beyond the marked trails,
 - (b) in places that are restricted or require you to trespass, such as back-of-house areas,
 - (c) in places that may put you in danger, such as animal exhibits/enclosures, and adventure activity locations,
 - (d) in places that require you to vandalise, damage or open up any property, such as in water, buried underground, in waste disposal areas/bins, or
 - (e) in toilets, nursing rooms, or prayer rooms.
8. Participants must stay on the marked trails along the Forest Treks at all times.
9. Participants must not put themselves and others (including MWG's guests and employees) in danger, cause injury to MWG's animals, or damage MWG's property.
10. By participating in the Quest, the participant agrees to:
 - (a) strictly abide by and comply with the safety instructions as issued by MWG; and
 - (b) conduct themselves in an appropriate manner throughout the event and agrees not to obstruct, injure, or otherwise harass fellow participants, and employees of MWG.
11. MWG's Park Tickets T&Cs and Park Rules and Conditions apply.

Prizes

12. To win a Quest prize ("**Prize**"), participants are required to show:
 - (a) a valid Admission Ticket or active membership allowing entry to Rainforest Wild ASIA; and
 - (b) a single Token,at the redemption booth located at the Rainforest Wild ASIA entrance (the "**Redemption Booth**") between 9am and 5.30pm ("**Redemption Hours**"). For clarity, the Admission Ticket must be for entry to Rainforest Wild ASIA on the same date that the Token is found.
13. Each participant can only redeem one Prize a day.
14. All Prizes must be redeemed at the Redemption Booth on the same day that the Token is found by the participant. Tokens will not be valid for redemption outside of the Redemption Hours and cannot be carried over or redeemed on any other day. Unredeemed Tokens will be considered void.

15. Prizes are non-transferable and non-exchangeable for cash and may be subject to availability. MWG reserves the right to replace any Prizes with another prize of similar value, without prior notice to the participants.
16. The Prizes are non-transferable, non-refundable, non-exchangeable for cash, credit, goods or benefits-in-kind, and non-extendable in validity. There shall be no refund, transfer, exchange or extension for any partially used or unused Prize.
17. MWG reserves the right to substitute any Prize with another prize of equivalent value without prior notice.
18. Further terms and conditions apply in respect of the Prizes.
19. Acceptance of any Prize shall constitute the participant's acceptance of these Quest T&Cs, and a release and discharge of MWG from any and all claims, demands, causes of action, losses and/or damages which the participant may have, whether known or unknown at the present time, of any nature whatsoever, arising from or in connection with: (i) the Quest, (ii) any personal injury and/or property damage, theft or loss suffered by the participant as a result of the use and/or enjoyment of the Prize, and/or (iii) any tax liabilities in relation to the Quest, Prize and/or use or enjoyment of the same.

Personal Data

20. MWG shall collect, use, disclose and/or process the personal data of the participants for the purposes of conducting the Quest. If the information / documents required by MWG was not provided by the participant, the participant shall be deemed to be ineligible for and may not participate in the Quest.
21. By accepting a prize, each prize winner shall be deemed to have consented for MWG to use the prize winner's name for promotional and compliance purposes without any further reference, payment, or compensation to the prize winner.
22. For more information about how MWG collects, uses, discloses, processes and/or stores personal data, please refer to the MWG Personal Data Protection Policy: <https://www.mandai.com/en/about-mandai/our-policies/data-protection.html>.

Miscellaneous

23. In the event of disputes regarding the Quest or these Quest T&Cs, MWG's decision shall be final, conclusive and binding on all participants and no correspondence or appeals will be entertained.
24. These Quest T&Cs shall be governed by and construed in accordance with the laws of the Republic of Singapore.