## Frequently Asked Questions (as of Aug 2022)

### Will there be allowance or reimbursement of expenses?
There will be no allowance. Volunteers are expected to pay for all expenses incurred from this placement. This includes transportation and accommodation (for non-residents).

### Are meals provided?
Volunteers will be provided with a staff meal on days they are rostered for duty.

### What insurance do I need?
Please ensure that you have insurance coverage that provides for:
- Emergency medical expenditure
- Emergency repatriation costs
- Loss of baggage/money
- Cancellation costs

### What if my application for Work Holiday Pass or Training Employment Pass is rejected by Ministry of Manpower?
A valid work pass is required by Singapore law for international participants of this programme. If your application is rejected by MOM, we will not be able to offer you a placement nor refund your application fee.

### What vaccination do I need before I commence my placement?
We require you to take the following vaccinations:
- Tetanus
- Influenza (For volunteers based at Mandai Wildlife Reserve)
- Rabies (For volunteers based at Mandai Wildlife Reserve)

If you have taken these vaccinations for your course, please ensure that they are still valid at the time of your placement.

### What type of animals will I be working with?
We have one of the world’s most valuable living collection that includes large and small carnivores, marsupials, great apes, Old World and New World primates, hoofstock, mega-vertebrates, birds, reptiles, amphibians, invertebrates and aquatic species. You will have a chance to work with some of these animals.

### Who will I be working with?
You will be working with a team of veterinarians and pathologists, including Asian College of Conservation Medicine (ACCM) boarded staff. Students will also work with veterinary nurses and technicians in caring for hospitalized patients, anaesthetic monitoring and physical exams (caseload dependent).

### Who can I approach to find out more?
Please contact the Volunteer Engagement Unit at veu.edu@mandai.com.